

- 1. Every time I try to copy files to my SRAM cards I get a write-protected error. Why is this happening?**
 - a. Check the top of your SRAM card and make sure the write-protect switch is turned off.

- 2. If I decide to format my SRAM card what type of File System should I format it with?**
 - a. SRAM cards should be formatted with the FAT or sometimes called FAT16 file system.

- 3. Can I read SRAM cards with the FD-USB?**
 - a. No the FD-USB is only compatible with PC card Type I, Type II ATA Flash cards, SmartMedia™ cards, and CompactFlash cards with the use of an adapter.

- 4. I tried using your instruction for Installing my card under Windows 2000/XP but it still didn't work, can you send me another driver?**
 - a. Unfortunately, support for SRAM cards in Windows 2000/XP is provided by Microsoft. The best solution to this problem if you are having problems would be to use an external reader or buy a software extension, which gives you more support for SRAM and Linear Flash cards under Windows 2000.

- 5. I plug my card into my internal reader but nothing happens. It doesn't even detect it as new hardware.**
 - a. Once again this is due to a lack of support provided by Microsoft in Windows 2000/XP. Generally if you have an SRAM card that does not have attribute memory your card won't even be recognized by Windows 2000/XP.