

- 1. I am using the Accent LPC-01 card reader and I have recently upgraded to Windows XP. Are there any drivers available for Windows XP?**
 - a. The LPC-01 does not support Windows XP and there are no drivers available for Windows XP.

- 2. Do I plug my reader in before I install the drivers for this reader?**
 - a. Yes you should have this reader plugged in before you install the drivers. If the red light is on then your reader is properly receiving power and is plugged in correctly.

- 3. When I try and read my card it asks me to format it first every time or it says please insert card when the card is already in there.**
 - a. Make sure the card is inserted firmly into the reader. There shouldn't be any part of the card sticking out of the slot. Also if you are attaching a printer to this reader disconnect and reinstall the reader without the printer attached. This unit requires a direct connection to the parallel port.