

**1. Is this reader compatible with Windows XP?**

- a. Yes the ENV-USB reader is compatible with Windows XP. You can download the latest drivers at [www.envoydata.com](http://www.envoydata.com) under the support section.

**2. Do I plug my reader in before I install the drivers for this reader?**

- a. No the drivers should be installed before plugging in the reader. However this reader will install without drivers but you will not have support for SRAM cards until you run the setup.exe file on the CD.

**3. Do I need to stop the card before I remove it from the reader?**

- a. No you do not have to stop the card before you remove. A good practice would be to right click on the removable drive letter and select eject before removing the card.

**4. Why won't the PCManager software work with my reader?**

- a. The PCManager will only work with the ENV-USB-LF version. It is mainly for linear flash cards and the ENV-USB-Pro does not support Linear Flash or the PCManager software.