

- 1. Why is the red LED on my reader always off? The red LED does not signal the insertion of a PC Card nor does it signal a media access if I try to access the card.**
 - a. Possibly your PC Card does not comply to the PC Card ATA specification. Some older ATA cards had that problem. You should only use the cards being listed in the documentation. Cards which are not listed will most likely work without problems but it is not possible to guarantee that.

- 2. Is this reader compatible with Windows XP?**
 - a. Yes this reader is compatible with Windows XP.

- 3. When I try to access my card it says drive not ready, but there is definitely a card inserted. What is wrong?**
 - a. You might have Possibly installed the wrong driver. The ENV-PAR STANDARD (yellow rings) works only with the STANDARD driver. The ENV-PAR PROFESSIONAL (blue rings) works only with the PROFESSIONAL driver. Sometimes this is a symptom of communications problems on the parallel port

- 4. The red LED flickers as soon as a PC card is inserted. It is not possible to access the PC Card.**
 - a. The power supply by the keyboard adaptor is insufficient

- 5. Why won't the PCManager software work with my reader?**
 - a. The PCManager will only work with the ENV-USB-LF version. It is mainly for linear flash cards and the ENV-USB-Pro does not support Linear Flash or the PCManager software.

- 6. The ENV-PAR driver refuses to load. But a printer works without any problems on that LPT card.**
 - a. The ENV-PAR can only work with parallel ports that are under control of the NT system driver PARPORT.SYS. Some PCI expansion cards with parallel port(s) use their own device drivers. Use a card that works with PARPORT.SYS.this unit has to be attached to the printer port that is on the mother board.